

<i>Biola University Health Center Policy &amp; Procedure Manual</i>		Section: 11.1
Subject: <b>Patient's Rights and Responsibilities</b>		Page: 1 of 2
Date: <b>March 2008</b>	<b>Purpose: To set forth expectations for student's rights and student's responsibilities.</b>	
<p><b>Patient's Rights</b></p> <p>The patient has a right...</p> <p>To be treated with respect and dignity and to be provided with courteous, considerate care;</p> <p>To be informed about the diagnosis, treatment and prognosis of the health problem in terms that can be understood;</p> <p>To know the chances that treatment will be effective and to know the possible risks, side effects and alternative methods of treatment</p> <p>To receive confidential treatment of their disclosures and medical records and, except when required by law, is afforded the opportunity to approve or refuse release; to know who is responsible for providing treatment;</p> <p>To have access to a second medical opinion before making any decision. The patient can decide not to be treated, but must be informed of the medical consequences of refusal;</p> <p>To participate in decisions involving the health problem;</p> <p>To be informed of the personal responsibilities, involved in seeking medical treatment and maintaining health and well-being thereafter;</p> <p>To privacy;</p> <p>To have access to resource persons and information concerning health education, self-care and prevention of illness.</p>		

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<p><b>Patient's Responsibilities</b></p> <p>The patient has the responsibility...</p> <ul style="list-style-type: none"> <li>To inform clinician of any changes in their health status that could affect their treatment;</li> <li>To adhere to a prescribed treatment plan and to discuss any desired change;</li> <li>To act in a considerate and cooperative manner with the Student Health Service staff;</li> <li>To ask question and seek clarification regarding areas of concern;</li> <li>To weigh the consequences of refusing to comply with instructions and recommendations;</li> <li>To assist the clinicians in compiling a complete record by authorizing the Student Health Service to obtain necessary medical information from appropriate sources</li> <li>To keep appointment on time;</li> <li>To cancel appointments only when absolutely necessary, and far enough in advance so that other patients might utilize that time.</li> </ul>		